



SINGLE DIGITAL GATEWAY Assistance Services

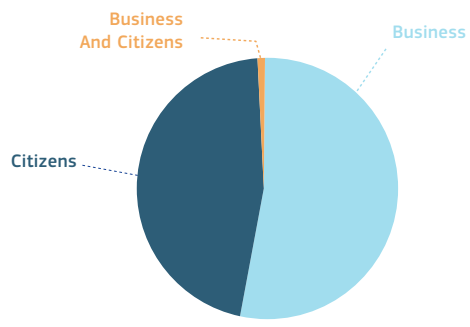


- ## 7 ASSISTANCE SERVICES
- European Network of Employment (EURES)
 - Professional Qualifications Assistance Centre
 - Contact Point for Cross-border HealthCare
 - Point of Single Contact
 - Product Contact Point (PCP)
 - PCP for Construction
 - Online dispute resolution (ODR)

27 COUNTRIES

1 PORTAL
for Information on Rights and Rules,
Procedures and Assistance Services

HIGH QUALITY ONLINE, USER FRIENDLY, TRANSPARENT,
AFFORDABLE, OPEN FOR CROSS-BORDER USERS

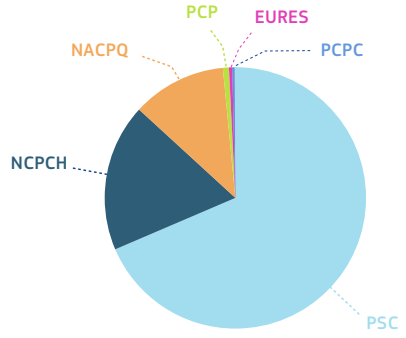


Cases by type of audience

- Type Code
- Light Blue: Business
 - Dark Blue: Citizens
 - Orange: Business And Citizens

Cases by type of service

- Type Code
- Light Blue: Points of Single Contact
 - Dark Blue: Contact Points for Cross-border Healthcare
 - Orange: Professional Qualification Assistance Centres
 - Light Green: Product Contact Point
 - Pink: European Employment Services
 - Blue: Construction Product Contact Point



Top 3 Services:

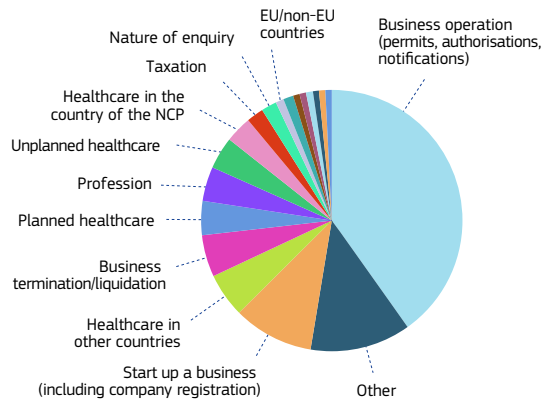
- Points of Single Contact >97.000
- Contact Points for Cross-border Healthcare >26.000
- Professional Qualifications Assistance Centres >16.000

>140.000 cases

Top 3 Subject Matters:

- Business operation (permits, authorisations, notifications) 57.000+
- Other 17.000+
- Start up a business (including company registration) 14.000+

Cases by subject matter



Subject matter

- Light Blue: Business operation (permits, authorisations, notifications)
- Dark Blue: Other
- Orange: Start up a business (including company registration)
- Light Green: Healthcare in other countries
- Pink: Business termination/liquidation
- Blue: Planned healthcare
- Purple: Profession
- Green: Unplanned healthcare
- Light Blue-Grey: Healthcare in the country of the NCP
- Red: Taxation
- Light Green-Grey: Nature of enquiry
- Light Blue-Grey: EU/non-EU countries
- Teal: Conditions, procedures for recognition (as relevant)
- Brown: Mobility
- Purple: Economic sector

Directorate-General for Internal Market, Industry, Entrepreneurship and SMEs